



**SNEAPPA**  
Southern New England Chapter of APPA



**SPRING Meeting Date:** Thursday, **March 29**, 2018

**Location:** Putnam Club Premium Lounge / **Gillette Stadium**  
(E1/Putnam Club Entrance, One Patriot Place, Foxborough, MA 02035)

Meeting Location: **Putnam Club Premium Lounge**



7:45 am – 8:30 am

Registration / Networking

8:30 am – 9:00 am

**SNEAPPA Business Meeting**

- Welcome
- ERAPPA Committee Reports

9:00 am – 10:00 am

**Session #1:**

**A DAY IN THE LIFE AT GILLETTE STADIUM** – The Facilities Operations staff at Gillette Stadium handle a wide variety of challenges when transitioning the stadium from football games on one day, to concerts and other events the next. Learn how the Facilities Operations staff manages these transitions as well as the day-to-day operations of a major sports stadium.

**Presenters:** **Jason Stone**, Senior Director of Operations, NPS LLC (NE Patriots); **Kerriann Roche**, Senior Director of Operations, C&W Services; and **Jim Carlson**, Facilities Operations Manager, C&W Services at Gillette Stadium

10:00 am – 10:30 am

Networking Break

10:35 am – 11:35 am

**Session #2:**

**ANALYTICS: USING DATA TO DRIVE EFFICIENCIES** – At Gillette Stadium, the Operations staff is unitizing data to drive efficiencies in both staff and equipment. Learn how Gillette uses the latest technology with their facilities operations, event management, and security teams.

**Presenters:** **Jason Stone**, Senior Director of Operations, NPS LLC (NE Patriots); **Kerriann Roche**, Senior Director of Operations, C&W Services; and **Jim Carlson**, Facilities Operations Manager, C&W Services at Gillette Stadium

11:40 am – 12:00 pm

**APPA – What's New?**

12:00 pm – 1:00 pm

Lunch

1:00 pm

**Stadium Tour**